

333 South Seventh Street Suite 200 Minneapolis, MN 55402 www.bncbank.com Telephone: (612) 305-2200 FAX: (612) 305-0434

November 9, 2006

Jerry Teplitz, Ph.D. Jerry Teplitz Enterprises, Inc 1304 Woodhurst Drive Virginia Beach, VA 23454

Dear Jerry,

I would like to thank you for coming to BNC National Bank with your "Switched on Selling" and "Switched on Living" programs.

We have gotten positive feedback from our employees and customers. Most individuals found your programs "excellent" and left the programs feeling "energized" and "refreshed"!

Some of our senior customers were also very impressed and found your programs to be "mentally stimulating" and "mind blowing"!

BNC National Bank will definitely keep you in mind for future seminars for both employees and customers.

Thank you again.

Sincerely,

Adull Harrich

Janel Garrick
Personal Banker
BNC National Bank

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